



Terms & Conditions

Signing in and out of sessions

- Children should be dropped off and picked up from the school library. Parents should come to the outside library door and press the Rainbow Club doorbell to alert staff
- Children must be signed in and out of every session with a member of Rainbow Club Staff
- Parents may collect their children part way through a session, although the sessions will work more effectively if children are able to begin and end at the given times

Fees

- Fees must be paid at the time of booking, half-termly in advance
- A booking confirmation/receipt will be emailed on completing of your payment.
- We use **Stripe** to process our online transactions. It is reliable, secure and you don't need an account in order to use the service. We do not store credit card details, nor do we share customer details with any 3rd parties.
- You will be able to use childcare vouchers if this facility is open to your family. Voucher payments must be made in advance so that your account can be credited before you need to make your booking.
- Fees will be evaluated each September

Non-attendance

- Please notify the Rainbow Club staff with at least 24 hours' notice if a child is not going to be attending their session
- Credit Notes will only be given in extreme circumstances
- Families that persistently cancel sessions may lose their place the following term

Eligibility

- Children must be enrolled at Priors Field Primary School to be eligible for a place

Admissions

- Booking will only be open if there are spaces still available. If a club is fully booked, it will show as such on the booking timetable

Food

- There will be a cereal or toast breakfast available for those children who arrive before 8.15am
- The breakfast station will close at 8.30am
- We will provide a healthy snack at 4.30pm for those children staying for the second session
- Individual dietary needs will be catered for
- Drinking water is readily available

Behaviour

- Rainbow Club uses the school's behaviour policy and holds the same high expectations

SEND and Additional Requirements

- Rainbow Club is inclusive and we would like to work with parents to effectively meet the needs of all children
- Please inform us of any dietary or medical requirements before the child starts at the club. These can be entered for each child on your online account under the heading 'Additional Information'.